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## **DOUBLETREE HOTEL GARNERS TOP HONORS**

*Doubletree Hotel Pittsburgh Airport Receives High Accolades from Hilton Hotels Corp.  
for Excellence In Customer Service and Brand Loyalty*

Pittsburgh (April 2, 2008) – The Doubletree Hotel Pittsburgh Airport, Moon Township, announces several recent awards from Hilton Hotels Corp. The hotel received the Doubletree CARE Cup for their team commitment to excellence in customer service during the fourth quarter 2007 and also ranked among the Top 10 Doubletree Hotels, receiving a 2007 Pride Award.

The Doubletree CARE Cup is a traveling award that is presented quarterly to the top hotel among nearly 200 Doubletree hotels across the United States, Canada and Latin America. Doubletree's CARE Cup symbolizes every Doubletree hotel's continuing pledge to guest service and satisfaction. All Doubletree hotels participate in the brand's CARE program. Each Doubletree hotel has a CARE Committee — a group of hotel employees selected to focus on guest service improvements, community service coordination and enhanced employee satisfaction. Four times annually, each Doubletree hotel CARE Committee provides evidence of their activities and achievements, resulting in a presentation of the traveling CARE Cup to the top-scoring Doubletree hotel.

The prestigious Doubletree Pride Awards are measured by brand consistency and guest loyalty. Once again, the Doubletree Hotel Pittsburgh Airport garnered praise and ranked in the top 10 among nearly 200 Doubletree hotels nationwide.

“Every one of our team members at the Doubletree Hotel Pittsburgh Airport understands our goal of delivering the brand promise of ‘providing warm and caring service where guests feel welcome and appreciated.’ These awards are a great accomplishment of our team since the hotel only opened in January 2006,” said Carol Ifft-Darabant, general manager. “This is not the result of only one department, but a collaborative effort of everyone involved.”

### About the CARE Cup

The prestigious CARE Cup began its celebrated journey in 1986. Although the CARE program was already firmly in place, the opportunity to host the CARE Cup challenged properties to operate on an even higher level and demonstrate their commitment to customer and team member satisfaction as well as community service. During its initial 10-year run several outstanding

Doubletree hotels hosted this exquisite cup as a reward for their achievements. The CARE Cup was re-launched in 2002 to reward hotels showing their outstanding commitment to the CARE program, while simultaneously challenging other properties to operate on a higher, award-winning level.

**About Doubletree Hotel Pittsburgh Airport**

The Doubletree Hotel Pittsburgh Airport, located at 8402 University Blvd. in Moon Township, is conveniently located only five miles from the Pittsburgh International Airport and minutes from the city of Pittsburgh. The Hotel features 135 deluxe guest rooms and 10,000 square feet of meeting space, accommodating a wide number of events. For more information about the hotel, visit [www.pittsburghairport.doubletree.com](http://www.pittsburghairport.doubletree.com) or contact the hotel directly at 412.329.1400.

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