

Pride Merit Award to Hilton/Allen

The Hilton Garden Inn® Dallas/Allen was presented with the Pride Merit Award at the third annual Hilton Garden Inn Hotel Performance Awards presented at the Hilton Hotels Corporation Focused-Service Brand Conference in New Orleans.

The hotel received the 2003 Pride Merit Award for its outstanding score and results from the Hilton Garden Inn Balanced Scorecard, a tool used by the brand to measure and track overall performance in key performance indicators that include: customer loyalty tracking survey, quality assurance, brand management and product standards. The Hilton Garden Inn Dallas/Allen was recognized from the more than 180 plus

Hilton Garden Inn properties across the U.S., Canada and Mexico.

"We are honored to receive the 2003 Pride Merit Award," said James Montgomery, hotel general manager. "It is through the hard work and dedication of our team members that has made this recognition possible. This is the true testament of our mission statement because on a daily basis our team personalizes the guest experience with a passion to serve."

The 150-room Hilton Garden Inn Dallas/Allen (including 20 suites) is conveniently located at 705 Central Expressway (Bethany exit 33), 25 miles from Dallas Fort-Worth International Airport and 30 miles from downtown

Dallas.

Hotel facilities include over 9,000 square feet of flexible meeting space with a 4,200-square-foot ballroom; a heated outdoor swimming pool; a whirlpool; fitness center; patio area and 24-hour complimentary business center.

Hilton Hotels Corporation is recognized as the pre-eminent hospitality company. The company develops, owns, manages or franchises approximately 2,000 hotels, resorts and vacation ownership properties. Its portfolio includes many of the worlds best-known and most highly regarded hotel brands, including Hilton®, Conrad®, Doubletree®, Embassy Suites Hotels®, Hampton Inn®, Hampton Inn &

Suites®, Harrison Conference Centers®, Hilton Garden Inn®, Hilton Grand Vacations Company®, Homewood Suites® by Hilton and Red Lion Hotels & Inns®.

Gateway Hospitality Group, the hospitality management company for Hilton Garden Inn Dallas/Allen, also manages Hilton Garden Inn Cleveland Gateway, downtown Cleveland, Ohio, Hilton Garden Inn Cleveland/Twinsburg, Twinsburg, Ohio and Hilton Garden Inn, Pittsburgh/Southpointe.

For more information on the Hilton Garden Inn Dallas/Allen, please call, 214-547-1700 or visit www.dallasallen.gardininn.com.