

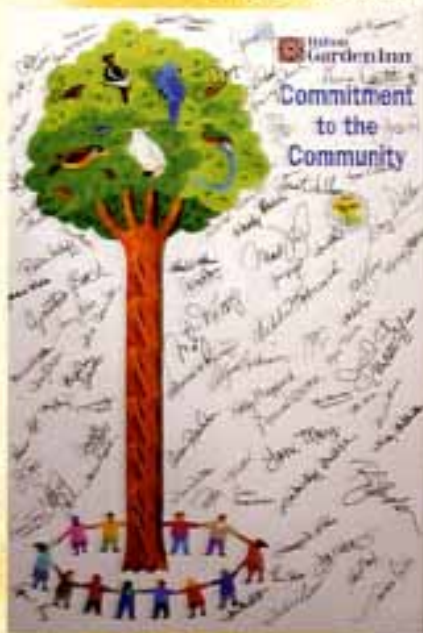
Hilton Garden Inn

Hosts a Successful First DOS Conference in Cleveland, OH

CLEVELAND, OH —The Hilton Garden Inn brand hosted the first Directors of Sales Conference in Cleveland, OH recently. More than 140 directors of sales, general managers and owners attended the event held at the Hilton Garden Inn Cleveland Gateway hotel, located just across from Jacob's Field in Cleveland.



The conference included guest speakers focusing on different departments and services that are available to



hotels, such as Hilton HHonors, GDS, etc. and tools to better deal with sales issues. There was also a presentation by the Afterburners - a group of former and current fighter pilots who gave the directors of sales a motivating speech about being effective leaders in sales and working as a team. Part of the conference was at the Rock 'n Roll Hall of Fame, where awards were given out and attendees got a chance to take a private tour and see some collectibles from some of their favorite artists.

factoid: Hilton Garden Inn has been named the Best Mid-Priced Hotel in Entrepreneur magazine's 10th Annual Business Travel Awards by providing business travelers everything they need most to conduct business while on the road.

hechos y noticias: Hilton Garden Inn ha sido nombrado como el mejor hotel de precio moderado en el 10º Premio Anual de Viajes de Negocios de la Revista Entrepreneur por facilitarles todo lo necesitan a quienes se encuentran de viaje de negocios.



Waldorf-Astoria Hosts Television Show

For the season finale of *Law and Order: an Empire Suite* was transformed to look burned out; the black walls are actually black foil with painted areas to look like ash and charcoal. From left to right: Jesse Martin, Towers' service manager Jessica Berry, Jerry Orbach, ex. of Pamela Graber.

Waldorf-Astoria Antifóbica: un Show de Televisión

En el capítulo final de la temporada del programa de TV *Law and Order: una Suite Imperial* fue transformada para que pareciera quemada con paredes e interiores que eran realmente papel aluminio negro pintado para que parecieran cenizas y carbón. De izquierda a derecha: Jesse Martin, Towers gerente de servicios, Jessica Berry, Jerry Orbach, ex. de Pamela Graber.



Like Rabbits...

A photo op. at the grand opening of the newest member of the Embassy Suites Hotel Family: The Embassy Suites Boston-At Logan Airport, MA. From left-right: room man Staci Moskowitz, cat sales man AJ Paolella, sales man Tiffany Kozaki, sales man Ed O'Neil, doc. Marsha Cummings and sales man Amanda Cuddy.

Como Conejos...

Una sesión fotográfica en la inauguración del más reciente miembro de la familia Embassy Suites Hotel: La Embassy Suites Boston-At Logan Airport MA. De izquierda a derecha: res man Staci Moskowitz, cat vendedor AJ Paolella, vendedora Tiffany Kozaki, vendedor Ed O'Neil, dos Marsha Cummings y vendedora Amanda Cuddy.



Stars of the Industry

Harry Hovey (left) and driver at the Doubletree Hotel Tulsa at Warren Place was recently selected by the Oklahoma Hotel and Lodging Association as Lodging Employee of the Year 2002. Robert Watson the property's gen. m. shown on the right.

Estrellas de la Industria

Harry Hovey (izquierda) chófer de taxi en el Doubletree Hotel Tulsa en Warren Place, fue seleccionado recientemente por el Oklahoma Hotel and Lodging Association como empleado del año 2002. Robert Watson el gen. del hotel a su derecha.



Team Member Spotlight - Ila Jamison

Hampton Inn & Suites Chicago-North Shore/Skokie guest services supervisor Ila Jamison has won two Hampton Inn Awards and a Spirit of Pride Award. What's her secret? "Make guests feel like they're at home and try to resolve any problems they might have; you'll be rewarded for doing a job you love."

La Estrella del Equipo Ila Jamison

Ila Jamison, supervisora de servicios al huésped del Hampton Inn & Suites Chicago-North Shore/Skokie ganó dos premios Hampton Inn y un Spirit of Pride Award. ¿Cuál es su secreto? "Hago que los huéspedes se sientan como si estuvieran en casa y trato de resolverles cualquier problema que puedan tener; se recompensan hacer un trabajo que se gusta."



The Night The Lights Went Out in North Carolina

Power went out during a recent snow and ice storm. When employees at the Doubletree Guest Suites Raleigh-Durham, NC stayed overnight for a period of four days, rotating in and out of twenty-four hour shifts to meet the needs of the guests.

Una Noche sin Luz en Carolina del Norte

Cuando se fue la luz durante una reciente tormenta de nieve y hielo, varios empleados del Doubletree Guest Suites Raleigh-Durham, NC permanecieron durante toda la noche y por cuatro días consecutivos rotándose en turnos de veinticuatro horas para atender las necesidades de los huéspedes.